

 615-925-2969 athomas9662@outlookk.com [anthony-c-thomas](#) anthonycthomas.com

Experienced mid/senior-level Management Professional with over 10 years of expertise in field operations and analytics. Proven track record in team development and surpassing KPIs. Revolutionized business analysis with innovative reports utilizing Lead and Lag Measures. Developed and introduced the Ride Sheet report (an initiative-taking Interactive Dashboard with drop down selections for all Business Units and time frames measuring and trending multiple metrics across the organization) The Ride Sheet has fundamentally impacted the MAPCO culture and changed the way Operations went to business.

SKILLS & PROFICIENCIES

- Leadership
- Multi-unit Leadership
- Operations Management
- P&L Management
- Expense Management
- Labor Control & Management
- Team Building
- Communication
- Succession Planning
- Accountability & Coaching
- Teaching, Training & Developing
- Hiring and Retention
- Sales
- Retail Sales
- Merchandising
- Customer Service
- Customer Relations
- Customer Satisfaction
- Strategic Planning
- Budgets
- Forecasting
- Retail Analysis
- Data Analysis
- Financial Analysis
- Microsoft Excel
- Power Query
- Power BI
- Power Automate
- Microsoft Office

Microsoft PowerPoint

Microsoft Word

Microsoft Office

Microsoft Access

Technologically Proficient (Multitude of Software and POS systems)

PDI

Passport

Cognos

Reflexis

Zenput