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Ranked as a 2022 Top Workplace USA, MAPCO works with a team of more than 3,000 team members at more than 300 convenience and fuel retailing stores. Operating in Tennessee, Alabama, Georgia, Kentucky, Mississippi, and Arkansas, MAPCO stores offer a wide array of high-quality products and services. Guests can find a Better Break to refresh and recharge with freshly brewed coffee, packaged snacks and drinks, high-quality fuel and special deals through the industry-leading MY Reward\$ loyalty program. MAPCO and its subsidiaries also operate a fuel logistics business comprised of 46 tankers and a fuel wholesale and fleet group serving more than 125 accounts. MAPCO is a subsidiary of COPEC, a leading South America-based retail company.

May 2019 - Present | MAPCO Inc, Nashville, TN
Manager of Continuous Improvement

- Led Operations Support functions
- Pioneered Lead/Lag Measures reporting for Operations
- Managed daily and weekly Operations reporting
- Provided Ad Hoc Reporting for VP of Operations, People & Culture and Merchandising
- Provided specialized weekly reporting for People & Culture and Merchandising
- Reconciliation of all Operational monthly Labor Spends
- Spearheaded Special Projects and Process Improvements
- Facilitated bi-weekly District Manager continuous education training
- Conducted bi-weekly DM Virtual Meetings with support departments
- Administered Smart Sheets, Zenput, Reflexis, CB4, Staples and FSI
- Updating and maintained of Operations Process within the Operations Manual

Apr 2018 - Present | MAPCO Inc, Nashville, TN
District Manager

- Oversaw Eleven Convenience Store
- Responsible for 90 employees with 11 direct reports
- Developed and Ran an Excel based schedule tool for Operations 340 MAPCO locations
- Developed the Initial Company Ride Sheet and supported 340 MAPCO locations